

Terms & Conditions of Sale

General

These general terms and conditions of sale, effective September 4, 2012, ("Terms and Conditions") exclusively govern the sale of all Symmetry Surgical Inc. ("Symmetry Surgical") products in the United States, including but not limited to:

ACCESS SURGICAL® Endoscopic Surgical Instruments
BOOKWALTER® Retractor Systems
BOOKWALTER ROTILT® Retractor Systems
CLASSIC PLUS® and **CLASSIC®** Surgical Instruments
FLASHPAK® Closed Flash Sterilization Trays
MAGNAFREE® Non-Magnetic Surgical Instruments
MICROCARE® Surgical Instrument Sterilization Trays
MICROSECT® Surgical Instruments
MICROVASC® Surgical Instruments
OLSEN® Electrosurgical Instruments
OPTI-LENGTH® Extended Length Surgical Instruments
PRESERVE® Instrument Lubricant
QUAD-LOCK® Sterilization Container Systems
RAPIDCLEAN® Detachable Kerrison Rongeurs
RILEY™ Sterilization Case and Tray Solutions
SECTO® Surgical Dissectors
ULTRA™ Surgical Instruments
ULTRA™ System Sterilization Container Systems
VERITY™ Surgical Instruments

The following trademarks are used with permission:

GREENBERG® Neurosurgical Retractor System is a trademark of I.M. Greenberg, M.D.

KARLIN™ Surgical Instruments is a trademark of Karlin Technology, Inc.

CROCKARD™ is a trademark of Hillway Surgical, Ltd.

HARDY™ is a trademark of Jules Hardy, M.D.

RHOTON® is a trademark of Al Rhoton, M.D.

Symmetry Surgical reserves the right to modify these Terms and Conditions at any time without prior written notice. No additions to or modifications of these Terms and Conditions will be binding on Symmetry Surgical unless agreed to in writing and signed by an authorized representative of Symmetry Surgical and these Terms and Conditions represent the entire agreement between the parties and completely supersede any prior agreements or understandings, whether oral or written.

Symmetry Surgical specifically objects to and does not accept any other Terms and Conditions that may be proposed by the buyer, included on any Purchase Order or other communication. Acceptance by Symmetry Surgical of buyer's purchase order(s) is expressly conditioned on buyer's assent to all of the Terms and Conditions contained herein.

Ordering Information

Symmetry Surgical is proud to provide quality products, combined with exceptional customer service, for the complete product line. Our global customer service team is available 8:30 AM to 6:30 PM (EST) and 7:00 to 16:00 (GMT), Monday through Friday, excluding holidays. All orders that are not paid via credit card require a purchase order number and contact name. Credit card orders are accepted via phone 1.800.251.3000 (US) and +41 (0) 52 557 59 00, GHX, EDI and the web. All orders are subject to acceptance by Symmetry Surgical.

To ensure accuracy in ordering, please include the following information when placing your order:

1. Your Customer Number*
2. PO Number
3. Buyer Name with Contact Number and Email Address
4. Catalog Number
5. Quantity
6. Unit of Measure
7. Product Description
8. Complete Billing and Shipping Addresses
9. Special Instructions (e.g.: etching, color coating, method of shipment)
10. Pricing

*Your customer number can be provided for you by the Symmetry Surgical Customer Service Department. All orders are subject to acceptance by Symmetry Surgical.